



ZSOLT KISBENEDEK

INFORMATION TECHNOLOGY ENGINEER | UNIVERSITY OF MISKOLC

ABOUT

For me information technology is a strategic area of every industry. During the past years I faced strong challenges in global/multinational environments. My profession is my hobby, and vica versa. For me the most important is to create value, this is my motivation in worklife.

JOBS

EMEA FULL STACK ENGINEER M&S • SANOFI • CURRENT

- IT COORDINATION OF 5 SITES IN THE REGION (HU & IT)
- IMPLEMENT DIRECTIVES FROM HQ
- CONTINUOUS FOLLOW UP OF BUSINESS REQUIREMENTS
- FINDING SYNERGIES FOR OPERATIONAL IMPROVEMENT

IT SERVICE MANAGER • 4IG PLC. • 2019 – 2024

- OVERALL INTERNAL IT OPERATION MANAGEMENT
- HEAD OF TEAM OF 35 PROFESSIONALS
- BUDGET MANAGEMENT
- VENDOR MANAGEMENT
- IMPLEMENTING NEW SOLUTIONS BASED ON BUSINESS EXPECTATIONS
- LEADING THE IT RELATED AUDITS YEARLY (ISO9001, ISO19770, ISO20000, ISO27001, FINANCIAL INVESTIGATION)

IT MANAGER • GRIFFSOFT INFORMATIKAI KFT. • 2018 – 2019

- OVERALL INTERNAL IT OPERATION MANAGEMENT
- HEAD OF TEAM OF 5 PROFESSIONALS
- VENDOR MANAGEMENT
- SUPPORTING THE SOFTWARE DEVELOPMENT PROCESSES

IT MANAGER • VOLVO CAR HUNGARY • 2005 – 2018

- OVERALL INTERNAL IT OPERATION MANAGEMENT
- SOLVING TECHNICAL ISSUES AS WELL AS TAKING CARE FOR GLOBAL COMPANY DIRECTIONS
- BUDGET MANAGEMENT
- VENDOR MANAGEMENT
- REPRESENTING IT DEPARTMENT IN BUSINESS PROJECTS

IT SPECIALIST/SUPERVISOR • GENRAL MOTORS CEE • 2000 – 2005

- SUPERVISION OF OUTSOURCED TEAM OF 17 PROFESSIONALS (EDS HUNGARY)
- REPRESENTING IT IN LOCAL/REGIONAL PROJECTS
- TECHNICAL AND BUSINESS SUPPORT FOR REPRESENTATIVE OFFICES IN THE CEE REGION
- ENSURE TECHNICAL AND BUSINESS REGIONAL SUPPORT FOR DEALER NETWORK WITH 2 PROFESSIONALS
- INTEGRATION NEW MODELS BASED ON COMPANY STRATEGY IT WISE IN THE REGION (CHEVROLET, SAAB)



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BACKGROUND

- 20+ years' experience in information technology
- Negotiable English speaker
- Class 'B' driving license
- Multinational company thinking
- Strong experience in matrix organization
- Proactive approach
- Human based worklife

STUDIES

ITIL 4.0 FOUNDATION CERTIFIED

SIX SIGMA GREEN BELT CERTIFIED

BACHELOR'S DEGREE • 1994 - 1999 • UNIVERSITY OF MISKOLC

M. Sc. in Information Engineering

HIGH SCHOOL • 1986 - 1991 • BOLYAI JÁNOS HIGH SCHOOL

English/Russian course

EXPERIENCES

Microsoft global environment

Cloud solutions

Linux/UNIX environment

LAN/WAN technologies

Application support

Client support

SW/HW lifecycle management

Budget management

Vendor management

Physical security solutions (CCTV/Entry and alarm systems)



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